

## STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

## COVER LETTER

DOCKET  
NUMBER:

2015 - 12 - A

(Please type or print)

Submitted by: Time Warner Cable Information Services  
(South Carolina), LLC d/b/a Time Warner  
Address: 60 Columbus Circle  
New York, NY 10023

SC Bar Number:

Telephone:

212-364-8200

Fax:

704-973-6239

Other:

Email:

michael.quinn@twcable.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

## DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition☐ Request for item to be placed on Commission's Agenda expeditiously☒ Other: Authorized Utility Representative

## INDUSTRY (Check one)

- ☐ Electric  
☐ Electric/Gas  
☐ Electric/Telecommunications  
☐ Electric/Water  
☐ Electric/Water/Telecom.  
☐ Electric/Water/Sewer  
☐ Gas  
☐ Railroad  
☐ Sewer  
☒ Telecommunications  
☐ Transportation  
☐ Water  
☐ Water/Sewer  
☐ Administrative Matter  
☐ Other:

## NATURE OF ACTION (Check all that Apply)

- ☐ Affidavit  
☐ Agreement  
☐ Answer  
☐ Appellate Review  
☐ Application  
☐ Brief  
☐ Certificate  
☐ Comments  
☐ Complaint  
☐ Consent Order  
☐ Discovery  
☐ Exhibit  
☐ Expedited Consideration  
☐ Interconnection Agreement  
☐ Interconnection Amendment  
☐ Late-Filed Exhibit  
☐ Letter  
☐ Memorandum  
☐ Motion  
☐ Objection  
☐ Petition  
☐ Petition for Reconsideration  
☐ Petition for Rulemaking  
☐ Petition for Rule to Show Cause  
☐ Petition to Intervene  
☐ Petition to Intervene Out of Time  
☐ Prefiled Testimony  
☐ Promotion  
☐ Proposed Order  
☐ Protest  
☐ Publisher's Affidavit  
☒ Report  
☐ Request  
☐ Request for Certification  
☐ Request for Investigation  
☐ Resale Agreement  
☐ Resale Amendment  
☐ Reservation Letter  
☐ Response  
☐ Response to Discovery  
☐ Return to Petition  
☐ Stipulation  
☐ Subpoena  
☐ Tariff  
☐ Other:



2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

March 26, 2015  
**Via Overnight Delivery**

Clerk's Office  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Columbia, SC 29210

RE: Time Warner Cable Information Services (South Carolina), LLC d/b/a  
Time Warner  
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld  
Compliance Reporting Specialist

file: Time Warner Cable Information Services (South Carolina), LLC d/b/a  
Time Warner - Reporting - South Carolina

CN/ab

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☐ IXC        ☒ CLEC        ☐ ILEC        ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Time Warner Cable Information Services (South Carolina), LLC

Company Name

Time Warner Cable

Telephone #

888-890-7515

Dbaf/ka

Telephone #

60 Columbus Circle

Mailing Address

New York, NY 10023

City, State, Zip Code

1845 Assembly Street

Business Location

Columbia, SC 29206

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

Charlene Keys                      3347 Platt Springs Road West Columbia, SC 29170

A. **General Manager** (Include Address if different than above)

803-744-5497

/ 803-251-5345

/ Charlene.keys@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Matthew Wesley Brown

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

919-654-4031

/ 919-654-4048

/ Mathew.brown2@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

David LaFrance

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

703-561-8841

/ 704-945-1640

/ david.lafrance@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

800-828-2211

C2. **Customer Contact** (Toll Free Number)

Steven Williams

D. **Engineering Operations** (Include address if different than above)

919-654-4139

/ 803-251-5354

/ steven.williams@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

E. **Test and Repair** (Include address if different than above)

888-890-7515

/ N/A

/ DL-NHD-BUFDPED@twcable.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Customer Service - Request Customer Complaint or General Manager contacts listed above

F. **Emergencies** (During Non-Office Hours)

888-890-7515

/ 803-251-5345

/ https://www.timewarnercable.com/Carolinas/about/contactus.ashx

Telephone Number

/ Facsimile Number

/ E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

	Michael W. Quinn	GVP & Chief Counsel, Regulatory
G.	<b>Regulatory Officer</b> (Name & Title)	
	13820 Sunrise Valley Drive, Herndon, VA 20171	
	(Mailing Address)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Craig Neeld	Compliance Reporting Specialist
H.	<b>Annual Report Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	407-740-0613 cneeld@tmnc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Michael W. Quinn	GVP & Chief Counsel, Regulatory
I.	<b>Dual Party Mailings</b> (Name & Title)	
	13820 Sunrise Valley Drive, Herndon, VA 20171	
	(Mailing Address)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Michael W. Quinn	GVP & Chief Counsel, Regulatory
J.	<b>Interim LEC Fund Mailings</b> (Name & Title)	
	13820 Sunrise Valley Drive, Herndon, VA 20171	
	(Mailing Address)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Ann Reitter	
K.	<b>Universal Service Fund Mailings</b> (Name & Title)	
	7910 Crescent Executive Drive. Charlotte. NC 28217	
	(Mailing Address)	
	704-731-3123	/ 704-731-1186 / ann.reitter@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Ann Reitter	
L.	<b>Gross Receipts Mailings</b> (Name & Title)	
	7910 Crescent Executive Drive. Charlotte. NC 28217	
	(Mailing Address)	
	704-731-3123	/ 704-731-1186 / ann.reitter@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Michael W. Quinn	GVP & Chief Counsel, Regulatory
M.	<b>Lifeline Mailings</b> (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	703-713-1735	/ 704-697-4625 / michael.quinn@twcable.com
	Telephone Number	/ Facsimile Number / E-mail Address

This form was completed by  
TECHNOLOGIES MANAGEMENT INC.  
AS ATTORNEY-IN-FACT  
BY CAREY ROESEL, CONSULTANT  
Title

Signature

Date

RETURN COMPLETED FORM TO: Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

And

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201